



GUIDELINES AND RULES FOR PARTICIPATION FOR POTTSVILLE BEACH MARKET STALLHOLDERS

1. Site Allocation:

Pottsville Beach Neighbourhood Centre (PBNC) gives priority site allocation to local producers. Individual sites are numbered on the reserve for easy access. Casual stallholder sites are allocated from approximately 6:30am at the PBNC Market Coordination Office (centrally located on the Coast Road side of the reserve under a gazebo with signage for easy identification). Casual stallholders are not permitted to set up or park on site until a site has been allocated. NB: One free **car or trailer** space is provided with each site.

Note: Vehicle movements ARE NOT permitted onsite after 7:15 am. All stallholders must have their vehicles parked by this time and vehicles onsite must remain stationary until 1:30 pm.

2. Registration:

~Casual stallholders: Casual/first-time stallholders can register attendance by telephone (PBNC on **02 6676 4555** Monday – Friday: 9:00am to 3:00pm), prior to the market Sunday nominated for attendance. This process allows us to record your contact and stall details, including local producer and insurance status. If you have booked to attend a market, you must also let the Market Coordinator know if your circumstances change and you will not be able to attend, to avoid being charged a Non-Attendance Fee.

~Permanent stallholders: Please notify the Market Coordinator if you will not be attending a market. Failure to do so may result in the loss of your site or you may be required to pay a Non-Attendance Fee (see below). You are not permitted to sub-let your site. You must notify the market coordinator by 1:00pm on the Saturday prior to the market.

3. Fees:

All stallholders must pay stall fees each market Sunday. A Tax Receipt will be issued. Casual stallholders are required to pay their fee at the Information Gazebo before site allocation. Permanent stallholders' fees are collected by PBNC community volunteers from 9:00am on the day.

Site Fees	Fee - With Own Insurance	Fee - Without Own Insurance
Single Site (4 metre frontage)	\$22	\$28

4. Non-Attendance Fees:

A Non-attendance Fee of **\$15** applies to **any stallholder** who has a standing booking or a new booking for a stall site, and then fails to attend that market, without prior notice of cancellation to the **Market Coordinator (mobile 0431 201 469)**, by **1:00pm** on the **Saturday** prior to the nominated market Sunday. **NB:** A Non-attendance Fee will be required to be paid prior to stallholders taking up a stall site at any subsequent market.

5. Insurance:

All stallholders must be covered by Public Liability and Products Insurance, either privately, or as part of PBNC's insurance for an additional fee (see table above). All stallholders with their own insurance in place must produce a 'Certificate of Currency' for viewing by the Market Coordinator. If your policy can not be verified as current you will be charged 'Fee - Without Own Insurance' rates (see table).

6. Wet Weather Policy:

All stallholders set up for trading by 8:30am on wet Sundays are required to pay the full fees. There are no wet weather discounts. Refunds will not be issued to casual stallholders who have paid their site fees on the day. The Market Coordinator and volunteers will attend **every** market, including wet days. It is up to each stallholder to decide whether they wish to operate their stall on the day. The Market Coordinator may be contacted on **0431 201 469** until 6pm (NSW time) on the Saturday prior to market day. This number **WILL NOT be answered prior to 6am (NSW) time** on market Sundays.

7. Conduct at Markets:

Whilst conducting business stallholders and community groups are not permitted to spruik and must stay within their own allocated area and not intrude on others' areas. Grievances between individual stallholders must be settled offsite. Violent or aggressive behaviours such as verbal and physical abuse or threats to persons or property are not acceptable and will not be tolerated. **NB: If necessary, police will be notified. Inappropriate behaviour and or offensive language may also lead to expulsion from the markets and cancellation of your registration. N.B: The market reserve is an alcohol free zone.**

8. Health and Safety:

Emergency vehicle access areas are to be kept clear at all times. In the case of an emergency or an evacuation procedure, people will be notified and directed by the Market Coordinator through the public address system – in accordance with the PBNC Emergency Evacuation procedures and map (attached). PBNC community volunteers wearing PBNC t-shirts (and identified by name-tags) will be available to assist the public with any emergency procedures. First-aid kits and fire safety equipment (extinguishers) are available on site at the Market Coordination Office and at PBNC (a fire blanket is also located within the canteen at PBNC).

During each market, regular risk management checks will be made by PBNC staff and community volunteers (Market Coordination Team) to assess and control any health risks or hazards. This is in accordance with PBNC's Work Health and Safety procedures and is a requirement of PBNC's insurance cover.

Under Australian law, all stallholders are required to co-operate with any PBNC health and safety procedures to ensure a safe environment for **all** market attendees (including stallholders, market patrons and community volunteers/workers). **Market stallholders are to follow the direction of the Market Coordination Team at all times.**

9. Rubbish Removal:

Rubbish bins (recycle bins with yellow lids and general waste bins with red lids) are provided for the convenience of **MARKET PATRONS ONLY**. **Stallholders are responsible for the removal of any self-generated rubbish. PBNC is committed to reducing the environmental footprint of the Pottsville Beach Markets.**

10. Food Vendors:

Food vendors are to ensure that they comply with health regulations and use takeaway utensils, food containers and packaging that comply with PBNC's requirement for waste reduction, ie avoidance of plastics, and the provision of environmentally responsible substitutes. The Market Coordinator has a list of appropriate products for your reference.

<p>Non-compliance with the above rules may lead to expulsion from the markets and/or stallholder registration cancellation. PBNC reserves the right to refuse the registration of any stallholder.</p>

GENERAL INFORMATION

a) Market Coordinator

The Market Coordinator or her/his delegate, will be at each market (located on the Philip Street Reserve), assisting the Coordination team on the day. The mobile telephone contact number for the team is **0431 201 469**. Please leave a message on the voicemail if there is no answer. See the Coordination Team if you have any queries on the day; they aim to assist wherever possible.

b) PBNC Opening Hours and Contact Details

Enquiries or bookings for the markets may be made during PBNC opening hours, Monday to Friday 9:00am to 3:00pm. Enquiries outside of these hours may be made via the **Market mobile: 0431 201 469**

PBNC contact details:

Telephone: **02 6676 4555 during office hours** Postal Address: **P O Box 54, Pottsville Beach, 2489;**

Email: info@pbnc.org.au; Website: www.pbnc.org.au

c) NSW Fair Trading

Contact NSW Fair Trading (**ph: 133220**) for information regarding: business name registration; second hand dealer licences and sale of second hand goods; selling goods by weights and measures; and unlicensed branded goods, or other counterfeit items.

d) Tweed Shire Council Environment and Community Services:

Contact a Tweed Shire Council Environmental Health Officer (**02 6670 2400 BH**) for information regarding compliance with health regulations relating to the sale of conventional foods and value-added produce.

e) Amenities and Assistance

Toilets - are located 1) at Ambrose Brown Park, and 2) at PBNC, near the canteen/community barbeque (Beach Break).

Food and drinks - are available at PBNC, via the canteen/community barbeque, on site at the market, and from local shops. The Market Coordination Team will be in attendance from 6am – 1:30pm on market day and can assist with directing you to these amenities and local traders.

Lost property - claims for lost property may be made while the markets are operating or during PBNC office opening hours (see above).

f) Boomerang Bags

To reduce (and ultimately eliminate) plastic bag use for the protection of our land and marine wildlife and habitats, PBNC's Boomerang Bags (handmade, reusable bags made from recycled materials) are available at the onsite Market Coordination Office at a cost of **\$2 per bag**. These "Bought to Support" Boomerang Bags are also sold onsite at PBNC's Opportunity Shop and Trash and Treasure areas. All bag sales' income provides for the project's ongoing needs (ie thread, dyes, etc.). Boomerang Bags' working bees occur each Tuesday 9:00am – 12noon, at PBNC's Reef Room, during NSW school terms. Willing volunteer workers are most welcome – no previous sewing experience necessary.

g) Feedback/Complaints Mechanism

PBNC Management will address feedback submitted in writing on the standard form available from the Market Coordinator.

Thank you for your co-operation – PBNC Management and Market Sub-committee